

Brandhome Safe Home Initiative Terms and Conditions

14 December 2021

To encourage responsible drinking and to help prevent drinking and driving, the Distell Brand home's in partnership with Uber and 1 For the Road, will be implementing a Safe Home initiative.

- 1 For the Road and Uber are independent service providers, by making use of their services, it is done at your own risk.
- All users of 1 For the Road and Uber indemnify Distell against any and all claims of any nature whatsoever arising out of and/or from your participation in any way howsoever in making use of their services.
- As part of the launch of this initiative Distell will implement an introductory value add to raise awareness by offering all guests an Uber and 1 For The Road travel voucher to the value of R50.00 for a limited period only and while stocks last and thereafter we will continue to advertise the service but we will not be offering financial support towards it.
- The vouchers are instantly redeemable and can only be used at the Brandhome that issued the voucher.

1 For The Road

- The voucher will cover R50.00 towards your trip home; the balance of the trip will be charged to the client, payable by snapscan, or via EFT on receipt of the invoice.
- The 1 For The Road service waiting period from the time of booking is 1.5 hours.

Uber

- The voucher will cover R50 towards your trip home; the balance of the trip will be charged to the client, payable by credit card.

1 For The Road FAQ's
Brandhome Safe home Initiative

HOW DO I BOOK?

Phone the call centre (0861 622 642) or WhatsApp (081 809 8956) and book your lift. You need to book a lift at least 1 ½ hours before you need to be picked up. A service call out can only be requested during standard operating hours. Please use your name and voucher code when making a booking, this is the information the 1 FOR THE ROAD team needs to access your profile.

CAN YOU TAKE ME HOME IF I DO NOT HAVE A VEHICLE WITH ME?

Unfortunately not. You will only be transported in the vehicle you provide to the driver.

CAN I REQUEST DROP OFFS FOR ANY OF MY FRIENDS EN ROUTE TO MY HOME?

Yes, you can, provided that you make this request to the call centre prior to your driver's arrival. You will be charged for the extra mileage.

HOW SOON AFTER MY CALL-OUT REQUEST SHOULD MY DRIVER ARRIVE?

Your driver should normally arrive within 1 to 1 ½ hours. While this time period is dependent on traffic and the number of other call-out requests, we will let you know via SMS if there are any delays. We will always endeavour to service you timeously.

WAITING TIME (GRACE PERIOD)

A client will have a 15min (grace period) to come out once the driver has arrived. After 15min, driver will either leave the venue. Unfortunately we will not be able to provide another voucher code if your trip has been cancelled. REMEMBER - keep a proper lookout for the driver at the collection point.

HOW DO I KNOW THAT MY DRIVER IS A LEGITIMATE 1 FOR THE ROAD EMPLOYEE?

An SMS will be sent confirming the driver's name and cell number, and he will be in uniform including a 1 FOR THE ROAD mask.

WHAT HAPPENS IF THE DRIVER HAS AN ACCIDENT IN MY VEHICLE?

You need to make sure your vehicle is insured. 1 FOR THE ROAD are indemnified, and there will need to be a claim from insurance. If the accident is the fault of a 1 FOR THE ROAD driver, 1 FOR THE ROAD will pay the excess to the insurer.