

CAPE SIDECAR ADVENTURES (CSA)

CHAUFFEURED TOURS AND TRANSFERS

DEPOT: 1 Dickens Road, Salt River, Cape Town, 7925, South Africa

Tel: + 27 21 434-9855 Fax: + 27 21 434-9860 info@sidecars.co.za www.sidecars.co.za

TERMS & CONDITIONS

CLIENT'S NAME:.....

DATE OF TOUR: DAY:....MONTH:.....YEAR:.....

1. All reservations, amendments & cancellations will only be accepted in writing, via fax or email. Quotations will be provided on request for any services not specified in the price list.
2. **Cancellation Policy:** If a confirmed reservation is cancelled, cancellation fees will be levied as follows: (**Please also refer to bad weather Clause 9 below**)
 - a. More than 7 days prior to commencement of tour NIL
 - b. Between 7 days and 3 days prior to commencement of tour 50%
 - c. Less than 72 hours prior to commencement of tour 100%
3. If a passenger(s) fails to join the tour, or joins it after departure, or leaves it prior to completion, no refund, pro-rata'd or otherwise, will be given. Whilst CSA will make every endeavour to follow the agreed itinerary on the day, it is understood that re-routing may become necessary due to circumstances beyond our control.(eg: road closures, traffic congestion, unsafe conditions)
4. **Delayed Pick-up policy:** CSA allows a 30-minute leeway with agreed pick-up times throughout the tour. Should the client's group exceed this leeway, CSA can choose to either withdraw the sidecars & terminate the tour at full cost to the client, or choose to wait, with an additional charge of R300/sidecar per 30 minutes being levied.
5. **Payment Policy:** A minimum payment of 50% of full invoiced cost is required to secure a booking unless otherwise agreed in writing with CSA. Balance outstanding must be paid in full at least 2 weeks prior to the outing. Failing this, CSA reserves the right to cancel the booking & withhold deposits already paid.
6. Under no circumstance will CSA convey any passengers unless an indemnity form has been completed and signed by all passengers prior to departure.
7. All sidecar passengers are automatically covered by our Passenger Liability Insurance cover for up to R2 million per event.
8. CSA shall not be liable for any loss or expense arising from the loss of property, cancellation, or curtailment of any tour/transfer however caused. If sickness or accident interrupts a tour/transfer, CSA shall not be liable for any cost or expense arising therefrom. CSA shall not be liable for any refund, either partial or total. CSA recommends that clients advise their guests to purchase appropriate insurance to protect themselves against such eventuality.
9. **RAIN POLICY:**
 - a. If there is a possibility of rain on the day of the tour, **clients can decide, AT THE LATEST, by 5.00pm the day before the tour, to either:**
 - i. Elect to take the tour/transfer at a later date agreed upon by CSA & the client OR use the credit available towards a future sidecar outing.
 - ii. Elect to take the planned tour/transfer with wet-weather gear provided by CSA. (If this option is taken, a back-up vehicle at the client's cost is recommended)
 - iii. Elect to accept a full refund.
 - b. After the client has agreed to commence with the tour/transfer, CSA will have no financial obligation towards the client should the weather become rainy.
10. The tour fee quoted covers fuel for up to 200km's, insurances, use of biking gear (helmets, leather jackets, goggles) + plus 1 complimentary bandana per passenger.

I acknowledge and accept the above terms & conditions.

Signed
Authorized Representative

Date

COMPANY STAMP
(if applicable)

updated:20 Feb 2019